

KEEPING HOUSEHOLD WATER CLEAN AND SAFE

Is it better to have a plastic or a metal water tank?

- There's a wide range of materials available – all are good provided they are manufactured well and there is no leaching from the tank material into the water.

Is bottled water cleaner than tap water?

- Not always, it depends on the process and handling of the bottled water. It needs rigorous monitoring by MoH and Food and Drug Association while drinking water in Jordan is monitored round the clock by WAJ and MoH.

Is there a simple test I can do to check if my water is clean?

- If you have any concern about your water, it's better to call us and we'll check it for you.
- Don't let the people who sell bottled water do it. They will always tell you it's dirty so that you buy their water!

What else can I do to keep my water in my tap clean?

- Make sure you have no old, leaky pipes in your home.
- Clean your water tank every 6 months and always ensure the lid is tightly closed.



Laboratories and Quality Affairs Water Authority of Jordan

What do you know about water quality in Jordan?



For More Information
or to Report Water
Quality Concerns

Call us on
06-586-4361/2

Visit our website
www.waj.gov.jo

- Water Authority of Jordan (WAJ) Labs investigate water quality from catchment to customer meters.
- WAJ Labs investigate all complaints where most of them turn out to be inside the house premises and not at the water meter
- Ministry of Health (MoH) is the drinking water regulator according to the Public health Law and thus monitors drinking water independently in accordance with the requirements of the Jordanian Standards.



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What is the difference between spring and well water and the water that we receive by public drinking water network?

- We must differentiate between raw spring, well or open water bodies and the water that is treated and purified following the best available technology to produce safe drinking water.

COLOR

Why does my water look dirty when I open the tap?

- This is not contamination. It is just the deposits from the rust inside the pipes formed due to intermittent water supply. Let water run a couple of seconds and then it will be fine. Or allow it to settle down in your house tank and clean your tank twice a year.

SMELL

Why does it smell like chlorine? Isn't that bad?

- Chlorine is regulated to be 0.2-0.80 milligrams per liter, a very safe level for humans.
- This level of chlorine ensures the safety of the supply system. Its presence means your water is clean.

CLEANING YOUR WATER TANK

How do I clean my water tank?

- Empty the tank, then wash the inside walls and bottom of the tank.
- Use water and hypochlorite (half a small cup of domestic Hypex for 2 cubic meter tank) or buy disinfectant tablets from the pharmacy and follow the instructions.
- Always keep your tank lid tightly closed



HARDNESS

- Sometimes people think the water is "hard" This just means that the water has some magnesium salts which cause no harm.
- The temporary hardness can be removed by boiling water and letting it settle to clear.

Isn't the tap water bad for my kidneys?

- Not at all, the water is very good for you.
- Tap water is very good for the balanced salts in your body.

The water is making my hair fall out

- Water never makes hair fall out.
- If you have this problem, there must be something else causing it, so it's best to check with your doctor.



TURBIDITY

- It means cloudy water due to the presence of suspended particles. We keep a very strict limit on turbidity (5 ntu) to assure effectiveness of disinfection (chlorination).

